



SAAB

QUALITY POLICY

We shall become our customers' "company of choice" by consistently providing distinctively high quality products and service.

The hallmarks of our products will be

- Excellent performance
- High reliability
- Ease of use and maintainability

The hallmarks of our service will be

- On-time delivery
- A compulsion to satisfy customer needs and exceed customer expectations
- Application of the skills to do so expertly

We are committed to collecting and analyzing customer feedback, program and product data, and to applying this information to continually improve the effectiveness of our Quality System.



Marc Viggiano
President & CEO
Saab Sensis Corporation